

# Willis & Gambier

## STANDARD CONDITIONS OF SALE

### 1 INTERPRETATION

1.1 In these conditions the following words have the following meanings:

1.2 the Buyer: the person(s), firm or company who purchases the Goods from the Company;

1.3 the Company: Willis Gambier (UK) Limited (Company Number 4231047) of Unit 6a-1, Birlea Way, West Meadow Rise, Castle Donington, Derbyshire, DE742HL.

1.4 Contract: any contract between the Company and the Buyer for the sale and purchase of the Goods, incorporating these Conditions;

1.5 Delivery Point: the place where delivery of the Goods is to take place under condition 4;

1.6 Goods: any goods agreed in the Contract to be supplied to the Buyer by the Company (including any part or parts of them).

1.7 In these conditions references to any statute or statutory provision shall, unless the context otherwise requires, be construed as a reference to that statute or statutory provision as from time to time amended, consolidated, modified, extended, re-enacted or replaced.

1.8 In these conditions references to the masculine include the feminine and the neuter and to the singular include the plural and vice versa as the context admits or requires.

1.9 In these conditions headings will not affect the construction of these conditions.

### 2 APPLICATION OF TERMS

2.1 Subject to any variation under condition 2.3 the Contract will be on these conditions to the exclusion of all other terms and conditions (including any terms or conditions which the Buyer purports to apply under any purchase order, confirmation of order, specification or other document).

2.2 No terms or conditions endorsed upon, delivered with or contained in the Buyer's purchase order, confirmation of order, specification or other document will form part of the Contract simply as a result of such document being referred to in the Contract.

2.3 These conditions apply to all the Company's sales and any variation to these conditions and any representations about the Goods shall have no effect unless expressly agreed in writing and signed by a director of the Company. Nothing in this condition will exclude or limit the Company's liability for fraudulent misrepresentation.

2.4 Each order for Goods by the Buyer from the Company shall be deemed to be an offer by the Buyer to purchase Goods subject to these conditions.

2.5 No order placed by the Buyer shall be deemed to be accepted by the Company until a written acknowledgement of order is issued by the Company or (if earlier) the Company delivers the Goods to the Buyer.

2.6 The Buyer must ensure that the terms of its order and any applicable specification are complete and accurate.

2.7 Any quotation is given on the basis that no contract will come into existence until the Company despatches an acknowledgement of order to the Buyer. Any quotation is valid for a period of 30 days only from its date, provided that the Company has not previously withdrawn it.

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## 3 DESCRIPTION

3.1 The description of the Goods shall be as set out in the Company's quotation.

3.2 All drawings, descriptive matter, specifications and advertising issued by the Company and any descriptions or illustrations contained in the Company's catalogues or brochures are issued or published for the sole purpose of giving an approximate idea of the Goods described in them. They will not form part of this Contract.

## 4 DELIVERY

4.1 Delivery of the Goods shall take place at the address for delivery specified in the Company's quotation, or otherwise agreed in writing between the Company and the Buyer. The Company may deliver the Goods by separate instalments.

4.2 Any dates specified by the Company for delivery of the Goods are intended to be an estimate and time for delivery shall not be made of the essence by notice. If no dates are so specified, delivery will be within a reasonable time.

4.3 Subject to the other provisions of these conditions the Company will not be liable for any direct, indirect or consequential loss (all three of which terms include, without limitation, loss of profits, loss of business, depletion of goodwill and like loss), costs, damages, charges or expenses caused directly or indirectly by any delay in the delivery of the Goods (even if caused by the Company's negligence), nor will any delay entitle the Buyer to terminate or rescind the Contract unless such delay exceeds 180 days.

4.4 If for any reason the Buyer will not accept delivery of any of the Goods when they are delivered to the Delivery Point by the Company, or the Company is unable to deliver the Goods on time because the Buyer has not provided appropriate instructions, documents, licences or authorisations:

4.4.1 risk in the Goods will pass to the Buyer (including for loss or damage caused by the Company's negligence);

4.4.2 the Goods will be deemed to have been delivered; and Page 2 of 4 4.4.3 the Company may store the Goods until delivery whereupon the Buyer will be liable for all related costs and expenses (including, without limitation, storage and insurance).

4.5 The Buyer will provide at its expense at the Delivery Point adequate and appropriate equipment and manual labour for loading the Goods.

## 5 NON-DELIVERY

5.1 The quantity of any consignment of Goods as recorded by the Company upon despatch from the Company's place of business shall be conclusive evidence of the quantity received by the Buyer on delivery unless the Buyer can provide conclusive evidence proving the contrary.

5.2 The Company shall not be liable for any non-delivery of Goods (even if caused by the Company's negligence) unless written notice is given to the Company within 7 days of the date when the Goods would in the ordinary course of events have been received.

5.3 Any liability of the Company for non-delivery of the Goods shall be limited to replacing the Goods within a reasonable time or issuing a credit note at the pro rata Contract rate against any invoice raised for such Goods.

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## 6 RISK/TITLE

**6.1** The Goods are at the risk of the Buyer from the time of delivery.

**6.2** Ownership of the Goods shall not pass to the Buyer until the Company has received in full (in cash or cleared funds) all sums due to it in respect of:

**6.2.1** the Goods; and

**6.2.2** all other sums which are or which become due to the Company from the Buyer on any account.

**6.3** Until ownership of the Goods has passed to the Buyer, the Buyer must: **6.3.1** hold the Goods on a fiduciary basis as the Company's bailee;

**6.3.2** store the Goods (at no cost to the Company) separately from all other goods of the Buyer or any third party in such a way that they remain readily identifiable as the Company's property;

**6.3.3** not destroy, deface or obscure any identifying mark or packaging on or relating to the Goods;

**6.3.4** maintain the Goods in satisfactory condition and keep them insured on the Company's behalf for their full price against all risks to the reasonable satisfaction of the Company. On request the Buyer shall produce the policy of insurance to the Company; and

**6.3.5** hold the proceeds of the insurance referred to in condition

**6.3.4** on trust for the Company and not mix them with any other money, nor pay the proceeds into an overdrawn bank account.

**6.4** The Buyer may resell the Goods before ownership has passed to it solely on the following conditions:

**6.4.1** any sale shall be effected in the ordinary course of the Buyer's business at full market value; and

**6.4.2** any such sale shall be a sale of the Company's property on the Buyer's own behalf and the Buyer shall deal as principal when making such a sale.

**6.5** The Buyer's right to possession of the Goods shall terminate immediately if:

**6.5.1** the Buyer has a bankruptcy order made against him or makes an arrangement or composition with his creditors, or otherwise takes the benefit of any statutory provision for the time being in force for the relief of insolvent debtors, or (being a body corporate) convenes a meeting of creditors (whether formal or informal), or enters into liquidation (whether voluntary or compulsory) except a solvent voluntary liquidation for the purpose only of reconstruction or amalgamation, or has a receiver and/or manager, administrator or administrative receiver appointed over its undertaking or any part thereof, or a resolution is passed or a petition presented to any court for the winding up of the Buyer or for the granting of an administration order in respect of the Buyer, or any proceedings are commenced relating to the insolvency or possible insolvency of the Buyer; or

**6.5.2** the Buyer suffers or allows any execution, whether legal or equitable, to be levied on his/its property or obtained against him/it, or fails to observe/perform any of his/its obligations under the Contract or any other contract between the Company and the Buyer, or is unable to pay its debts within the meaning of section 123 of the Insolvency Act 1986 or the Buyer ceases to trade; or

**6.5.3** the Buyer encumbers or in any way charges any of the Goods. **6.6** The Company shall be entitled to recover payment for the Goods notwithstanding that ownership of any of the Goods has not passed from the Company.

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## 7 PRICE

7.1 Unless otherwise agreed by the Company in writing the price for the Goods shall be the price set out in the Company's order acknowledgement.

7.2 The price for the Goods shall be exclusive of any value added tax which amount the Buyer will pay in addition when it is due to pay for the Goods.

## 8 PAYMENT

8.1 Payment of the price for the Goods is due 30 days from date of invoice.

8.2 Time for payment shall be of the essence.

8.3 No payment shall be deemed to have been received until the Company has received cleared funds.

8.4 All payments payable to the Company under the Contract shall become due immediately upon termination of this Contract despite any other provision. Page 3 of 4

8.5 The Buyer shall make all payments due under the Contract without any deduction whether by way of set-off, counterclaim, discount, abatement or otherwise unless the Buyer has a valid court order requiring an amount equal to such deduction to be paid by the Company to the Buyer.

8.6 If the Buyer fails to pay the Company any sum due pursuant to the Contract the Buyer will be liable to pay interest to the Company on such sum from the due date for payment at the annual rate of 8% above the base lending rate from time to time of HSBC Bank plc, accruing on a daily basis until payment is made, whether before or after any judgment.

## 9 QUALITY

9.1 The Company warrants that (subject to the other provisions of these conditions) upon delivery, and for a period of 12 months from the date of delivery, the Goods will:

9.1.1 be of satisfactory quality within the meaning of the Sale of Goods Act 1979 as amended;

9.1.2 be reasonably fit for any particular purpose for which the Goods are being bought if the Buyer had made known that purpose to the Company in writing and the Company has confirmed in writing that it is reasonable for the Buyer to rely on the skill and judgement of the Company.

9.2 The Company shall not be liable for a breach of any of the warranties in condition

9.1 unless: 9.2.1 the Buyer gives written notice of the defect to the Company, and (if the defect is as a result of damage in transit) to the carrier, within 14 days of the time when the Buyer discovers or ought to have discovered the defect; and

9.2.2 the Company is given a reasonable opportunity after receiving the notice of examining such Goods and the Buyer (if asked to do so by the Company) returns such Goods to the Company's place of business at the Company's cost for the examination to take place there. The Company will not accept returned Goods without the prior issue of a return authorisation number.

9.3 The Company shall not be liable for a breach of any of the warranties in condition 9.1 if:

9.3.1 the Buyer makes any further use of such Goods after giving such notice; or

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**9.3.2** the defect arises because the Buyer failed to follow the Company's oral or written instructions as to the storage, installation, commissioning, use or maintenance of the Goods or (if there are none) good trade practice; or

**9.3.3** the Buyer alters or repairs such Goods without the written consent of the Company.

**9.4** Subject to conditions 9.2 and 9.3, if any of the Goods do not conform with any of the warranties in condition 9.1 the Company shall at its option repair or replace such Goods (or the defective part) or refund the price of such Goods at the pro rata Contract rate provided that, if the Company so requests, the Buyer shall, at the Company's expense, return the Goods or the part of such Goods which is defective to the Company.

**9.5** If the Company complies with condition 9.4 it shall have no further liability for a breach of any of the warranties in condition 9.1 in respect of such Goods.

**9.6** Any Goods replaced will belong to the Company and any repaired or replacement Goods will be guaranteed on these terms for the unexpired portion of the 12 month period.

## **10 STOCKIST POLICY**

Willis & Gambier are committed to providing their customers and end user consumers with a quality service and quality products. Our stockists policy enables us to provide our customers with a degree of product exclusivity within their local area and assists us in ensuring that Consumers are able to make informed decisions about any purchase of our products.

### **PRODUCT DISPLAYS**

Willis & Gambier stockists are committing to providing the consumer with the best possible opportunity to see and discuss our products; therefore The stockist policy includes a requirement to display a minimum of 5, different, items of each collection a stockist may well wish to sell. The Display must be in place at all times and should not be moved to alternative premises with in a group of outlets unless Willis & Gambier has been Notified and can ensure that no conflict will arise with another stockist in the local area.

**10.1** The Company operates a stockist policy and will not accept orders for Goods in collections for which the Buyer is not a stockist. A stockist of any collection must display a minimum of five different pieces of any collection at all times.

## **11 WEBSITES AND ONLINE TRADING**

**11.1** Due to the exclusive nature of the Goods and the requirement of all stockists to provide an adequate level of after sales support for the Goods, the Buyer agrees not to resell the goods on-line or via their website without the prior written consent of the Company.

**11.2** Although the Company does not object to the advertisement of the Goods or the fact that the Buyer is a stockist of certain collections of Company's Goods, the Company does not consent to the re-use of its images of the Goods without the prior written consent of the Company. The Buyer agrees not to include links to the Company's website or pages within its website without the prior written consent of the Company.

## **12 LIMITATION OF LIABILITY**

**12.1** Subject to condition 9, the following provisions set out the entire financial liability of the Company (including any liability for the acts or omissions of its employees, agents and sub-contractors) to the Buyer in respect of:

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**12.1** Subject to condition 9, the following provisions set out the entire financial liability of the Company (including any liability for the acts or omissions of its employees, agents and sub-contractors) to the Buyer in respect of:

**12.1.1** any breach of these conditions; and

**12.1.2** any representation, statement or tortious act or omission including negligence arising under or in connection with the Contract. Page 4 of 4

**12.2** All warranties, conditions and other terms implied by statute or common law (save for the conditions implied by section 12 of the Sale of Goods Act 1979) are, to the fullest extent permitted by law, excluded from the Contract.

**12.3** Nothing in these conditions excludes or limits the liability of the Company for death or personal injury caused by the Company's negligence or fraudulent misrepresentation.

**12.4** Subject to conditions 12.2 and 12.3:

**12.4.1** the Company's total liability in contract, tort (including negligence or breach of statutory duty), misrepresentation, restitution or otherwise, arising in connection with the performance or contemplated performance of this Contract shall be limited to the contract price; and

**12.4.2** the Company shall not be liable to the Buyer for any pure economic loss, loss of profit, loss of business, depletion of goodwill or otherwise, in each case whether direct, indirect or consequential, or any claims for consequential compensation whatsoever (howsoever caused) which arise out of or in connection with the Contract.

## **13 ASSIGNMENT**

**13.1** The Buyer shall not be entitled to assign the Contract or any part of it without the prior written consent of the Company.

**13.2** The Company may assign the Contract or any part of it to any person, firm or company.

## **14 FORCE MAJEURE**

**14.1** The Company reserves the right to defer the date of delivery or to cancel the Contract or reduce the volume of the Goods ordered by the Buyer (without liability to the Buyer) if it is prevented from or delayed in the carrying on of its business due to circumstances beyond the reasonable control of the Company including, without limitation, acts of God, governmental actions, war or national emergency, acts of terrorism, protests, riot, civil commotion, fire, explosion, flood, epidemic, lock-outs, strikes or other labour disputes (whether or not relating to either party's workforce), or restraints or delays affecting carriers or inability or delay in obtaining supplies of adequate or suitable materials. Provided that, if the event in question continues for a continuous period in excess of 180 days, the Buyer shall be entitled to give notice in writing to the Company to terminate the Contract.

## **15 GENERAL**

**15.1** Each right or remedy of the Company under the Contract is without prejudice to any other right or remedy of the Company whether under the Contract or not.

**15.2** If any provision of the Contract is found by any court, tribunal or administrative body of competent jurisdiction to be wholly or partly illegal, invalid, void, voidable, unenforceable or unreasonable it shall to the extent of such illegality, invalidity, voidness, voidability, unenforceability or unreasonableness be deemed severable and the remaining provisions of the Contract and the remainder of such provision shall continue in full force and effect.

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**15.3** Failure or delay by the Company in enforcing or partially enforcing any provision of the Contract will not be construed as a waiver of any of its rights under the Contract.

**15.4** Any waiver by the Company of any breach of, or any default under, any provision of the Contract by the Buyer will not be deemed a waiver of any subsequent breach or default and will in no way affect the other terms of the Contract.

**15.5** The parties to this Contract do not intend that any term of this Contract will be enforceable by virtue of the Contracts (Rights of Third Parties) Act 1999 by any person that is not a party to it.

**15.6** The formation, existence, construction, performance, validity and all aspects of the Contract shall be governed by English law and the parties submit to the exclusive jurisdiction of the English courts.

## **16 COMMUNICATIONS**

**16.1** All communications between the parties about this Contract must be in writing and delivered by hand or sent by pre-paid first class post:

**16.1.1** (in case of communications to the Company) to its registered office or such changed address as shall be notified to the Buyer by the Company; or

**16.1.2** (in the case of the communications to the Buyer) to the registered office of the addressee (if it is a company) or (in any other case) to any address of the Buyer set out in any document which forms part of this Contract or such other address as shall be notified to the Company by the Buyer.

**16.2** Communications shall be deemed to have been received:

**16.2.1** if sent by pre-paid first class post, 2 days (excluding Saturdays, Sundays and bank and public holidays) after posting (exclusive of the day of posting);

**16.2.2** if delivered by hand, on the day of delivery.

**16.3** Communications addressed to the Company shall be marked for the attention of the Company Secretary.

## **17. RETURNS, DAMAGES/DISCREPANCIES UPLIFTS**

**17.1.** The Buyer must inspect the condition of the Goods immediately upon receipt and report in writing within 7 days (including Saturday and Sunday) from such inspection, via the Sellers website returns form, any damaged Goods or discrepancies in Goods. If the Buyer fails to give such notice the condition of the said Goods shall be deemed to be in all respects in accordance with the Contract and the Buyer shall be bound to accept and pay for the same accordingly. The Buyer must keep the packaging intact when unwrapping the Goods. This is essential in preventing the Goods being damaged on return. Under no circumstances can the Seller accept returns that do not have their original packaging.

**17.2.** The Seller is unable to accept returns for items that have not been delivered by Willis & Gambier. The Seller will not be held responsible for any damage incurred via a third party carrier/ couriers including Buyer's own transport. All Goods must be checked within 7 days (including Saturday and Sunday) before transporting on to end user. The Seller will not accept items returned for credit (except for manufacturing faults) when the Buyer has used a third party carrier to collect or deliver goods. It is recommended that the Buyer ensures any transport companies, collecting or delivering on the Buyer's behalf, have the necessary insurance in place.

**17.3.** Goods are not accepted by the Seller for return from the Buyer without the prior consent of the Seller.

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**17.4.** All delivery notes must be signed and name printed by the Buyer and the driver delivering the order. In the event that the quantity of Goods delivered falls short or exceeds the quantity specified on the delivery note, the actual quantity unloaded shall be recorded on the delivery note and countersigned by the Buyer and the driver delivering the Goods, who shall also record the quantity delivered on both copies.

**17.5.** If Goods are to be returned the Buyer must request an uplift in writing via Willis & Gambier website within 7 days (including Saturday and Sunday) of receipt, giving notice to the Seller that the Goods (or any part thereof) will be ready for collection. The Seller will arrange for collection on the next available order delivery. The Goods must be returned in the original packaging (or packaging of a similar nature for Goods with manufacturing faults) eg. bubble wrap and cardboard.

**17.6.** All items to be returned must be packaged in original packaging (save for Goods with manufacturing faults) and ready for uplift when the driver arrives at the Buyer's business premises. Drivers will refuse to uplift any items that are deemed to be inadequately packaged.

**17.7.** Only two separate attempts will be made to uplift return items. If the items are still not available the Buyer's uplift request will be cancelled and no credit will be issued.

**17.8.** All returned Goods are subjected to a full Quality Control inspection before any decision regarding refund is made. The Seller has the final say on whether an item is defective or not. The value of the refund issued to the Buyer is at the Seller's discretion and each case will be considered on its own merit. When the decision to refund has been made a Credit Note will be issued on the Buyer's Willis & Gambier trade account.

